Arts and Commerce College, Mayani (Dist. Satara)

DVV Documents

Criteria 6

Governance, Leadership and Management

6.2.2

6.2.2 Institution implements e-governance in itsoperations

1. Administration
2. Finance and Accounts
3. Student Admission and Support
4. Examination

Software's for e-governance

To,

Date: 25-09-2020

Arts, Commerce College, Mayani
Mayani, Tal- Khatav, Dist- Satara

Respected Sir / Madam,

Thank you, very much for the opportunity to deliver on our promises & allow you to experience firsthand benefits of working with Biyani Technologies. We are confident that you will be satisfied with the services that we offer.

The best performers in business don't hide behind their desks; they know that business is all about connecting people. It is our goal to not only meet your expectations but to exceed them. We are proud of our facility & our commitment to excellence.

As your needs change will be happy to help you evaluate those needs & offer you the services that will help you achieve your new goals. For anything to be discussed regarding Software Services, changes, designs, etc kindly write an email at the following address. And your queries will be replied and attended.

tasengineer.biyani@gmail.com

customerservice@biyanitechnologies.com

Or any kind of suggestion about our services or any further discussion with the company you can directly drop an email at the following address

info@biyanitechnologies.com

biyanitechnlogies@gmail.com

Our alternate support helpline numbers are (9:00 am till 8:00 pm):

9850819973, 0231-2526373

First step of solving the problems will be on telephone where a support person will guide you about the problems and the method to solve it.

Second step of solving the problems will be with the help of team viewer through internet services. By which even you can see how the engineers rectify the problem and at the same time communication can also be done on both sides even.

Third step of solving the problems is by calling to our office where the support co-ordinator or the support executive will inform you a token number which will be referred to the issues you faced. The next time you call us refer to that token number to understand the present status of your work.

We always strive to provide you the best services. Kindly confirm the receipt of the mail.

Thank you & Regards

Biyani Technologies

Principal
Art's Commerce College,
Mayani, Tal-Khatav(Satara)

Date: 25-09-2020

DELIVERY CHALLAN

Client Name:- Arts, Commerce College, Mayani

Mayani, Tal- Khatav, Dist- Satara

Sr. No	Description of Item	Qty
1	College Management System Software	1

Support Manager
Biyani Technologies

Principal
Arts and Commerce College,
Mayani,Tal-Khatav,Dist-Satara.
(Client Seal)

Service Report

Customer Name:- Arts Commerce College, Mayani

Date: 25-9 /2020

Address :- Mayani

Product Name :- CMS

Visit Purpose:- ☑ New Installation ☐ Complaint ☐ Feedback ☐ Recovery

Activities Done:-

- Software Installed & Delivered — ☑ YES ☐ NO
- Satisfactory training provided — ☑ YES ☐ NO
- Software working properly — ☑ YES ☐ NO
- All users satisfied with software — ☑ YES ☐ NO
- Sample reports collected — ☑ YES ☐ NO
- All complaints solved — ☐ YES ☑ NO
- Payment Collected — ☐ YES ☑ NO

Other Activities Done Details:-

Authority Names & Signatures:-

Sr. No	Authority Name	Signature
1		
2		
3		

Support Engineer
Mangesh Desai
Biyani Technologies

Principal/ Registrar/ Authority Signatory

School/ College Stamp

Remark if any:-

1) Student module and coshice module complited
2) Account module is not complited.
   Due to muping

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Biyani
Technologies
(Bringing Technology 2 Business)

Kolhapur Office: D-1, 2nd Floor, Royal Prestige, Near 1st Railway Gate,
Sykes Extension, Kolhapur - 416001
Email: biyanitechnologies@gmail.com, Mobile: +91-9850819973

Service Report

Date: 10-10 /2020

Customer Name: - Arts Commerce Science College

Address :- Mayani

Product Name :- CMS

Visit Purpose:- ☑ New Installation ☐ Complaint ☐ Feedback ☐ Recovery

Activities Done:-

- Software Installed & Delivered — ☑ YES ☐ NO
- Satisfactory training provided — ☑ YES ☐ NO
- Software working properly — ☑ YES ☐ NO
- All users satisfied with software — ☑ YES ☐ NO
- Sample reports collected — ☑ YES ☐ NO
- All complaints solved — ☑ YES ☑ NO
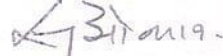- Payment Collected — ☐ YES ☑ NO

Other Activities Done Details:-

Authority Names & Signatures:-

Sr. No	Authority Name	Signature
1		
2		
3		

Support Engineer
Mangesh Desai
Biyani Technologies

Principal
Principal, Registrar, Authorized Signatory
Arts Commerce College
Mayani, Tal-Khatav (Satara)
School/ College Stamp

Remark if any:-

Client will gives us report as per they want after that we do changes in report of account module.

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SCAN TO FILL THE LIBRARY FORM