

### 2.7.1 Student Satisfaction Survey (SSS) on Overall Institutional Performance (2019-20)

Arts, Commerce College, Mayani has conducted the Student Satisfaction Survey (SSS) for all final year students from Under graduate Program. This was conducted offline providing manual forms to students. It consisted 18 points such as teaching-learning process, syllabus completion, teachers' knowledge, punctuality, organization of co-curricular and extra-curricular activities, examinations, discipline, library and overall impression about college are collected from the last year students. Among them, the last point is to mention positive and negative things observed by students in the college. Out of all final year students in Arts and Science stream, total 97 students submitted manual feedback forms. The summary of this student satisfaction survey outcome by computing all responses is given as following.

<b>Sr. No.</b>	<b>Particulars</b>	<b>Remark (% of satisfaction)</b>
1	Completion of syllabus in classroom	98
2	Teaching methods used by teachers	95
3	Use of modern teaching aids by teacher	79
4	Preparation of teachers for the classes	97
5	Communication of ideas by the teachers	95
6	Punctuality and regularity of teachers in attending the classes	90
7	Satisfaction with library, sports, cultural and other facilities	80
8	Experience with non-teaching staff	78
9	Conduct of examination in true spirit	88
10	Discipline in the college	93
11	Organization of co-curricular and extra-curricular activities	93
12	Grade point preference for overall performance of the college	91
13	Consistency in theory lectures	81
14	Practical conducted by teachers	88
15	Placement cell	64
16	Laboratory facilities	71
17	Canteen and parking facilities	82

### **Action Taken Report:**

The feedback forms containing 18 points such as teaching-learning process, syllabus completion, teachers' knowledge and punctuality, organization of co-curricular and extra-curricular activities, examinations, discipline, library and overall impression about college are collected from the last year degree students. Their opinions are analyzed by Feedback Committee and brought into notice of IQAC and Head of the Institution. The opinions expressed by students are discussed in the staff meeting with Principal. The Principal made some suggestions to concerned faculty members to look carefully into options marked by students. The positive things mentioned by students in the last column are appreciated. The negative things such as inadequacy of frequency of buses, ST pass problem are discussed with Controller of MSRTC office, Mayani. In respect of vacant position of the Director of Physical Education, Mr. S.D. Sapkal, Associate Professor in History was assigned the responsibility to plan, organize and conduct sport activities. As its result, 1 student participated in Satara Zonal Chess Competition, 1 in Wrestling, 4 in Athletics and 4 in Inter-zonal Competition in Taekwondo. Among them, 2 students won Silver medal and 1 Bronze medal in Taekwondo. The Taekwondo team won Satara Zonal Runner Up Championship. The negative things related to college premises are discussed in college meeting and resolved remedies on them. IQAC was asked to follow the suggestions given by students for better improvement.